



PRIVACY STATEMENT

In this privacy statement, we explain what personal data we collect and use, and for which purposes. We advise you to read this statement carefully.

Tuindeco c.s. is an (international) wholesaler with a wide range of garden material, fun and welfare products; attractive and good quality products in the mid-range segment for an attractive price.

Tuindeco obtains its products from all over the world, and once in the product range, the focus remains on quality with our in-house inspectors at purchasing offices in Hong Kong, Indonesia, the Baltic States and Poland. We are the only wholesaler of garden timber subscribed to the Construction and Garden Timber covenant and are a permanent partner of FSC Nederland. We want our business partners to enjoy the benefits of our combination of expertise, commitment and doing good business.

Tuindeco privacy policy

Although we only offer our products and services via B2B (we work using dealers), we do sometimes receive personal data (private information) in order to be able to carry out our services.

We consider it important to treat personal data with care. We therefore carefully process and protect personal data. When doing so, we adhere to the requirements of the privacy legislation. This means for example:

- that we clearly state the purposes for which we use personal data. We do this through our privacy statement.
- we limit the collection of personal data to only those personal data that is necessary for our stated purposes.
- We will not pass on your data to third parties, unless this is necessary for the performance of the requested service or if we are legally obliged to do so. When we share your data, we make agreements with third parties to, among others, ensure that it is not used for other purposes.
- we take appropriate measures to protect personal data and also require this from parties that we have commissioned to process this personal data.
- we will respect your right to request to inspect, correct or delete your personal data.

If you wish to contact us as a consequence of this privacy statement, you can do so using the following contact details:

Telephone : +31 524 515387
Email : info@tuindeco.com
Postal address : Tuindeco International B.V.
P.O. box 93
7740 AB COEVORDEN

In order to prevent improper use, we ask that, in the event of a written request for access, you provide sufficient identification by enclosing a valid proof of identity. Do not forget to mask your citizen's service number (BSN) and passport photo on the copy.

use of personal data

The personal data that we receive (in addition to information that is necessary for our own personnel administration) comes almost solely from organisations and companies with whom we work (and 2nd hand). We are therefore generally not able to initially request your express permission to use your personal data in cases where your permission would be required; this is the responsibility of the party that has provided us with this information. This includes:

- Name
- Company details
- Email address
- Address details (street, house number, postcode, city)
- Internet addresses
- Telephone numbers

The personal data that we receive regarding information for:

- Processing your order and (indirectly) informing you of its progress.
- Making arrangements with you for carrying out or providing further information for construction services, etc. or other information provision.
- Being able to approach you regarding a service request and/or settling a guarantee/complaint.

We also receive personal data in connection with processing job applications, filling vacancies for our own personnel administration. We will only use the personal data for that purpose. If, whether or not per your request, we keep the data (longer) we will first ask for your express permission to use this personal data in cases in which your permission is required.

Distribution to third parties

We only pass on the information you give us to third parties if it is necessary for the delivery of the products you have ordered or the services that you have requested. For example, we make use of a third party (logistical services companies) and pass on your data to these service providers/shippers so that your order can be delivered to you.

When we pass on your data to third parties, we ensure, for example, (with an agreement) that your data is not used for other purposes. In this agreement, we also ensure that your data will be deleted as soon as it is no longer necessary.

Unless legally required or permitted, we will not pass on the data you have provided to us to third parties. It is possible, for example, that the police may ask us for your data as part of a fraud investigation. In that case, we are legally required to hand over this data.

security and storage

We take appropriate security measures to limit misuse of and unauthorised access to your personal data. For example, we ensure that only the necessary people have access to your data, that the access to the data is protected and that our safety measures are regularly checked.

We store the data for no longer than is required. That is to say, that we keep the data for as long as it is necessary to deliver your requested service. An exception to this is the information that we need to keep as required by law.

Personal Data Authority

We will, of course, be happy to help you further should you have any complaint regarding the use of your personal data. Should we not be able to resolve the issue, you have the right, pursuant to privacy legislation, to submit a complaint to the privacy regulator, the Dutch Data Protection Authority.

Changes in this privacy statement

We may change this privacy statement from time to time. Changes will be published on our website. We will not use your data for other purposes without your permission.

It is therefore advisable for you to read this privacy statement regularly so that you keep up-to-date on any changes.

implementation

This (updated) privacy statement came into effect on 19 May 2018.